

Charter Business[®]



Who We Are

All Business

**Fiber
Internet**

**Ethernet
Wide Area
Network**

**PRI/Voice
Trunk**

**Coax
Telephone
Internet
Cable TV**

Who We Are

All Business

Fourth largest cable operator in United States

Territory from CA to New England (service in 27 states)



Who We Are

Fiber optic, state-of-the art network, focused on business



How We Do Business

- Charter-owned fiber optic network
- Skilled engineering and sales professionals supporting your business needs
- Reliable connection services
- Competitive pricing compared to traditional switched services

Round the Clock Support

- Dedicated business, 24/7/365 network operations center in Louisville, KY
- Local service technicians and sales representatives
- All sales/support operations based in U.S.

Round the Clock Support

“ The Charter fiber side of the world has truly made my job a lot better. I don't mind coming to work when I know the fiber is up there and running. ”

*Rich Daul, Network Administrator, River Valley Bank,
Wausau, WI*

What Services We Offer

- Flexibility, affordability and customization
- Choose how much bandwidth you need
- Pay only for what you need, with no additional local loop charges

What Services We Offer

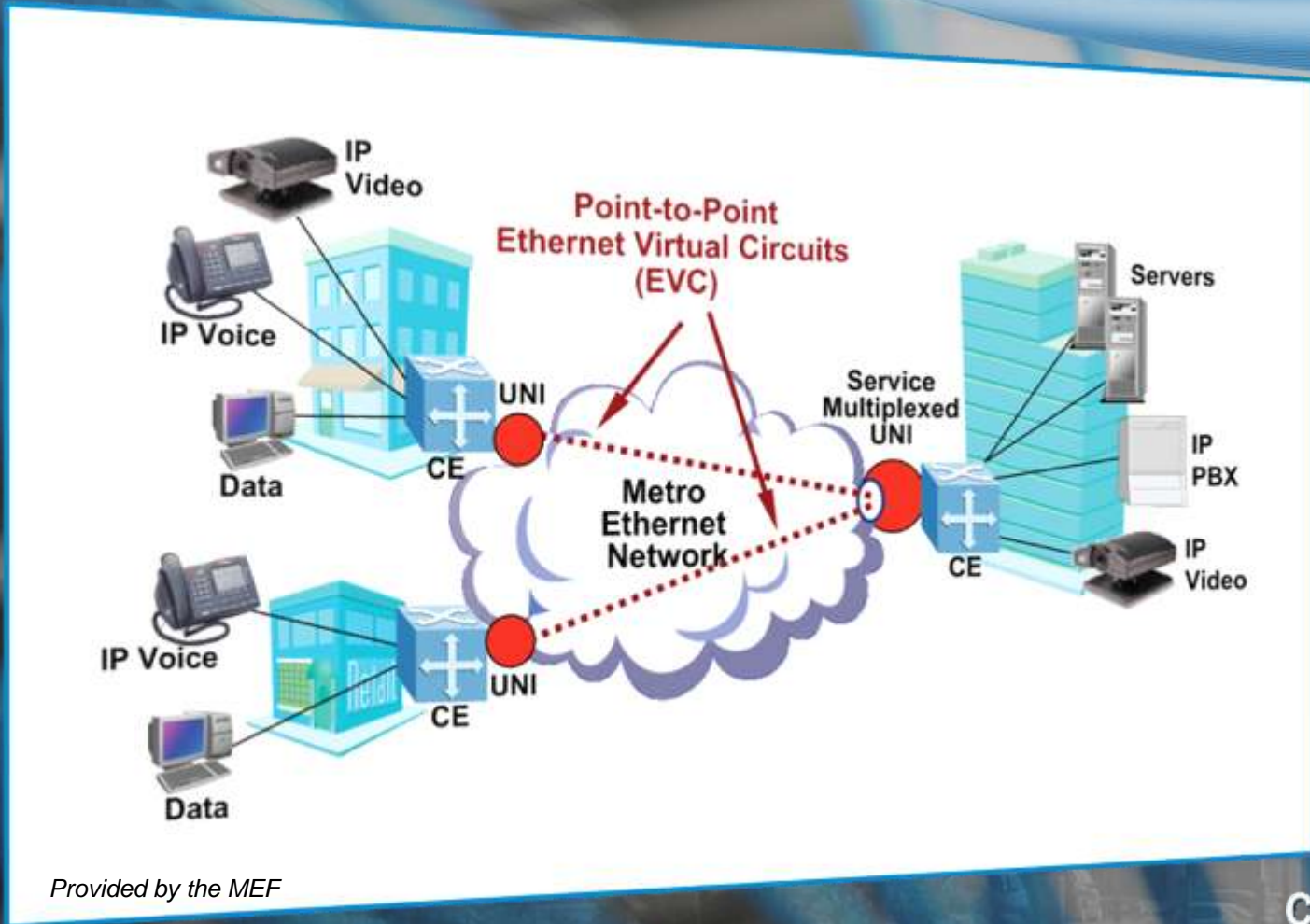


	DS-1	DS-3	ATM	Frame Relay	Charter Ethernet
Connection Speed	1.544 Mbps up to 12 Mbps with bonding	1.544-45 Mbps	155 Mbps-622 Mbps	up to 45 Mbps	2 Mbps -1 Gbps
Advantages	Reliable, dedicated connection; simple	Reliable, dedicated connection	Able to reallocate bandwidth from unused channels; low latency; low jitter	Able to reallocate bandwidth from unused channels	Flexible bandwidth levels, low cost installation and service, IP compatibility
Disadvantages	Relatively high cost particularly in distant multipoint configurations; voice and data channels are permanent and fixed	High cost per connection; added equipment costs; voice and data channels are permanent and fixed.	Unable to dynamically share bandwidth between channels	Prone to overload if carrier overprescribes the service; limited error correction capabilities	NONE!

Ethernet WAN

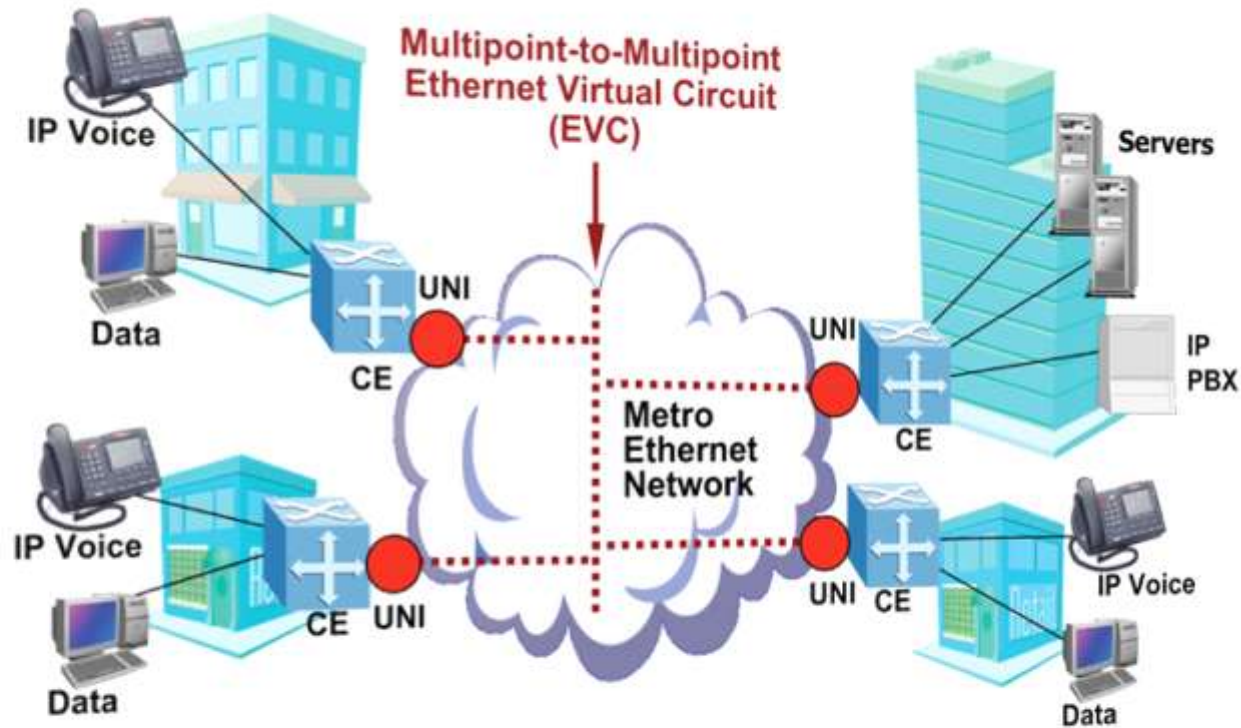
- Ideal for businesses with multiple locations
- Speeds offered up to 10Gbps
- Three connection options allow creation of a custom, multi-site network

Ethernet WAN – PTP



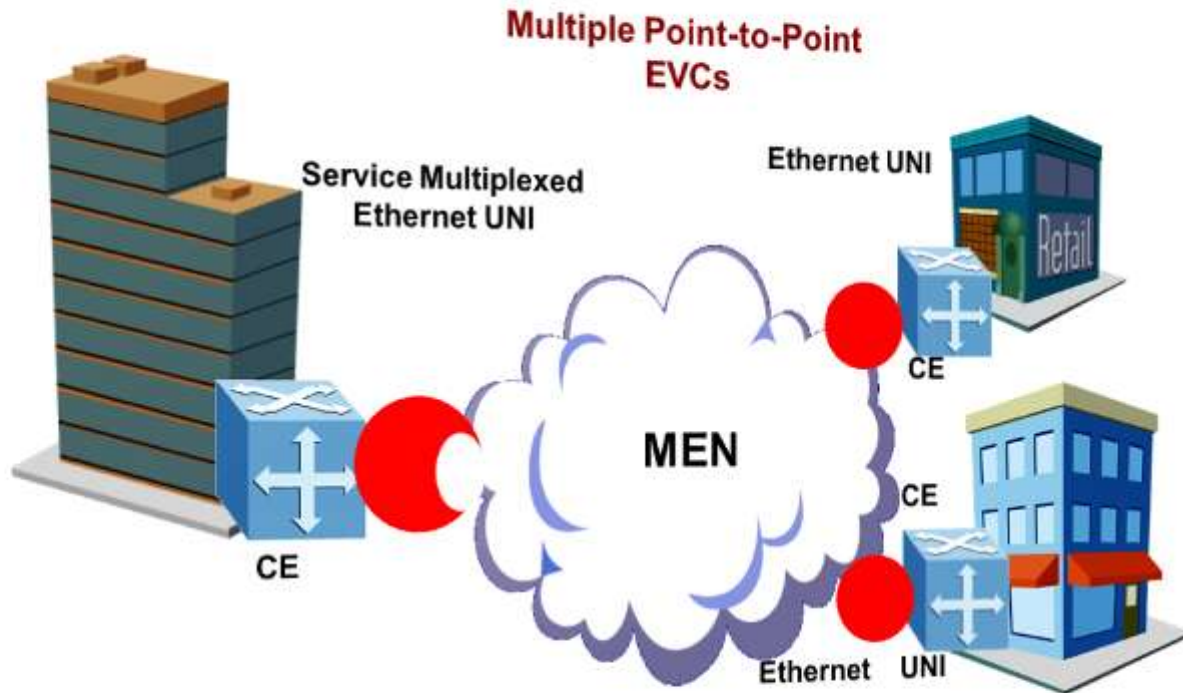
Provided by the MEF

Ethernet WAN – Multipoint



Provided by the MEF

Ethernet WAN – Multiple PTP



Provided by the MEF

Ethernet WAN

“ We've found we can count on Charter Business. They've provided the near 100% uptime we sought. ”

*Robert Stephenson, JR, IT Director, Greenville Radiology,
Greenville, South Carolina*

Primary Rate Interface (PRI) Voice

- Offers higher-capacity voice services delivered via fiber optic connection
- Combines voice and data using the same fiber connection
- Saves you money with competitive rates
- Provides Fiber route distinct from the local phone company's
- Support from dedicated local sales and service team

Why Switch to Charter?

- State-of-the art fiber optic network with maximum uptime
- Flexibility unattainable with the local phone company
- Connection that grows with your business
- Representatives dedicated to your business
- Charter Communications is Metro Ethernet Forum (MEF) certified



Charter's Commitment

As a proven service provider, Charter Business is committed to working with its clients.

We stand behind our service and products, and we will be there to provide for your communication needs now and in the future.

Questions?

- Next Steps...

Charter-Business.com
888.861.3091

Services not available in all areas. Restrictions apply. Charter Business does not guarantee the security of data. Services provided pursuant to the terms of the subscriber's agreement and are subject to change.