

Administrator's Guide

Desktop Security - F-Secure PSB 9

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Introduction

This guide is divided into chapters that give you general information about F-Secure PSB software, its deployment and installation.

This guide contains instructions how to install and administer F-Secure PSB Portal and F-Secure PSB software.

Installing F-Secure PSB Workstation Security

System requirements and installation instructions for PSB Workstation Security.

This section describes the system requirements for installing and using the product, and gives you instructions on how to install the product.

- [System requirements](#)
Read the following before starting to install and use F-Secure Workstation Security.
- [F-Secure PSB Workstation Security local installation](#)
This section describes how to locally install F-Secure PSB Workstation Security.
- [F-Secure PSB Workstation Security remote installation](#)
This section explains how to remotely install F-Secure PSB Workstation Security.

System requirements

Read the following before starting to install and use F-Secure Workstation Security.

Your computer must meet the following minimum requirements for installing and using the product:

Operating system version:	Microsoft Windows XP (32-bit). service pack 2 or newer: <ul style="list-style-type: none">• Home, Professional and Media Center editions Microsoft Windows 7 and Vista (32- and 64-bits). All service packs:
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	<ul style="list-style-type: none">• Starter• Home Basic• Home Premium• Business• Ultimate• Enterprise
Processor:	For Microsoft Windows XP: <ul style="list-style-type: none">• Intel Pentium III 1 GHz or higher Microsoft Windows 7 and Vista: <ul style="list-style-type: none">• Intel Pentium 4 2 GHz or higher
Memory:	For Microsoft Windows XP: <ul style="list-style-type: none">• 512 MB For Microsoft Windows 7 and Vista: <ul style="list-style-type: none">• 1 GB
Display:	For Microsoft Windows XP: <ul style="list-style-type: none">• 8-bit (256 colors) For Microsoft Windows 7 and Vista: <ul style="list-style-type: none">• 16-bit or more (65000 colors)
Disk space:	For Microsoft Windows XP: <ul style="list-style-type: none">• 800MB free HD space For Microsoft Windows 7 and Vista: <ul style="list-style-type: none">• 800MB free HD space
Internet connection:	An Internet connection is required in order to validate your subscription and receive updates.

Browser:	<p>For Microsoft Windows XP:</p> <ul style="list-style-type: none">• Internet Explorer 5.0 or newer is required. <p>For Microsoft Windows 7 and Vista:</p> <ul style="list-style-type: none">• Internet Explorer 7.0 or newer is required <p>Supported browsers for using the F-Secure PSB portal:</p> <ul style="list-style-type: none">• Internet Explorer 6.x or newer is required. JavaScript and cookies must be enabled in the browser• Firefox 2.x or newer is required. JavaScript and cookies must be enabled in the browser <p>Note: To use Profile Editor, you need to have Java Runtime Environment 1.6 or newer installed on your computer.</p>
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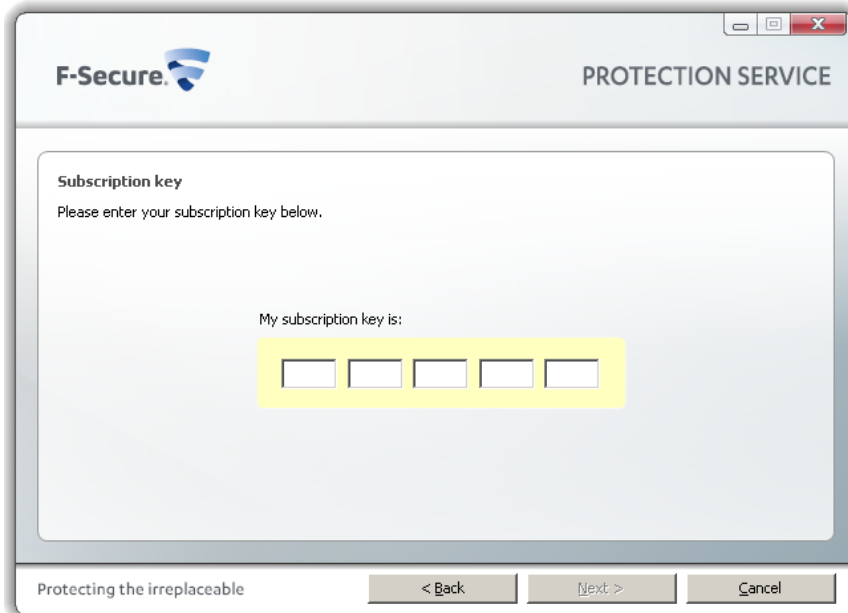
F-Secure PSB Workstation Security local installation

This section describes how to locally install F-Secure PSB Workstation Security.

To install the program:

1. Locate the downloaded file and double-click the.exe file to start the installation.
2. Select the installation language, and click **Next** to continue.
3. Read the license agreement. To accept the agreement and to continue, click **Accept**.

4. Enter your subscription key and click **Next**. You must enter the same subscription key that you used when you created the account.



The screenshot shows a window titled "F-Secure. PROTECTION SERVICE". Inside the window, there is a section titled "Subscription key" with the instruction "Please enter your subscription key below." Below this, it says "My subscription key is:" followed by five empty text boxes for entering the key. At the bottom of the window, there are three buttons: "< Back", "Next >", and "Cancel". The status bar at the bottom left of the window reads "Protecting the irreplaceable".

5. Select the installation type, and click **Next**:
 - **Automatic installation:** The product is installed automatically. Existing security products may be automatically replaced. The product is installed to the default directory.
 - **Step by step installation:** During the installation, you can change the installation directory. However, we recommend using the default directory.
6. When the installation is complete, the computer restarts automatically after a while. To restart immediately, click **Restart**.

After the installation, log into the Portal to verify that the computer shows in the Portal.

Support pages | Mobile threat news | Download software | Documentation | My company account and users | My user name: adminis | Log out

F-Secure. PROTECTION SERVICE

Home | Computers | Subscriptions | Reports | Security Profiles

Home

Help | RSS feed | What is RSS?

Overall protection of Test Company

Virus and Spy Protection ✔ Working in all computers.

Internet Shield ✔ Working in all computers.

Automatic Updates ✔ Working in all computers.

Central Management ✔ Working in all computers.

Subscriptions ✔ Working in all computers.

Account summary [1 computer](#)
[1 subscription](#)

1 ✔ 0 ⚠ 0 ✖

Clickable icons ✔ Working, does not require your attention ⚠ Warning, requires your attention ✖ Critical, requires your immediate attention ⏸ Pending

Protection by F-Secure

Note: In the Protection status page, you may see a green status icon with the text "Waiting for connection." It may take up to two hours before the connection is established. If the computer has not yet received the latest updates, you may see either a yellow or a red status icon. For more details on the computer(s), click the **Computers** tab to open the Computers page.


F-Secure PSB Workstation Security remote installation

This section explains how to remotely install F-Secure PSB Workstation Security.

Before you start the remote installation, make sure that the domain controller exists and that the computers on which you want to install the software belong to a domain. To be able to remotely install the software, you must have domain administrator rights.

To install the software:

1. Log in to the F-Secure PSB Portal. Enter the user name and password, which you selected when you created your account. The Protection status page of the new account opens.
2. Click the **Download software** link at the top of the page. The Download software page opens.

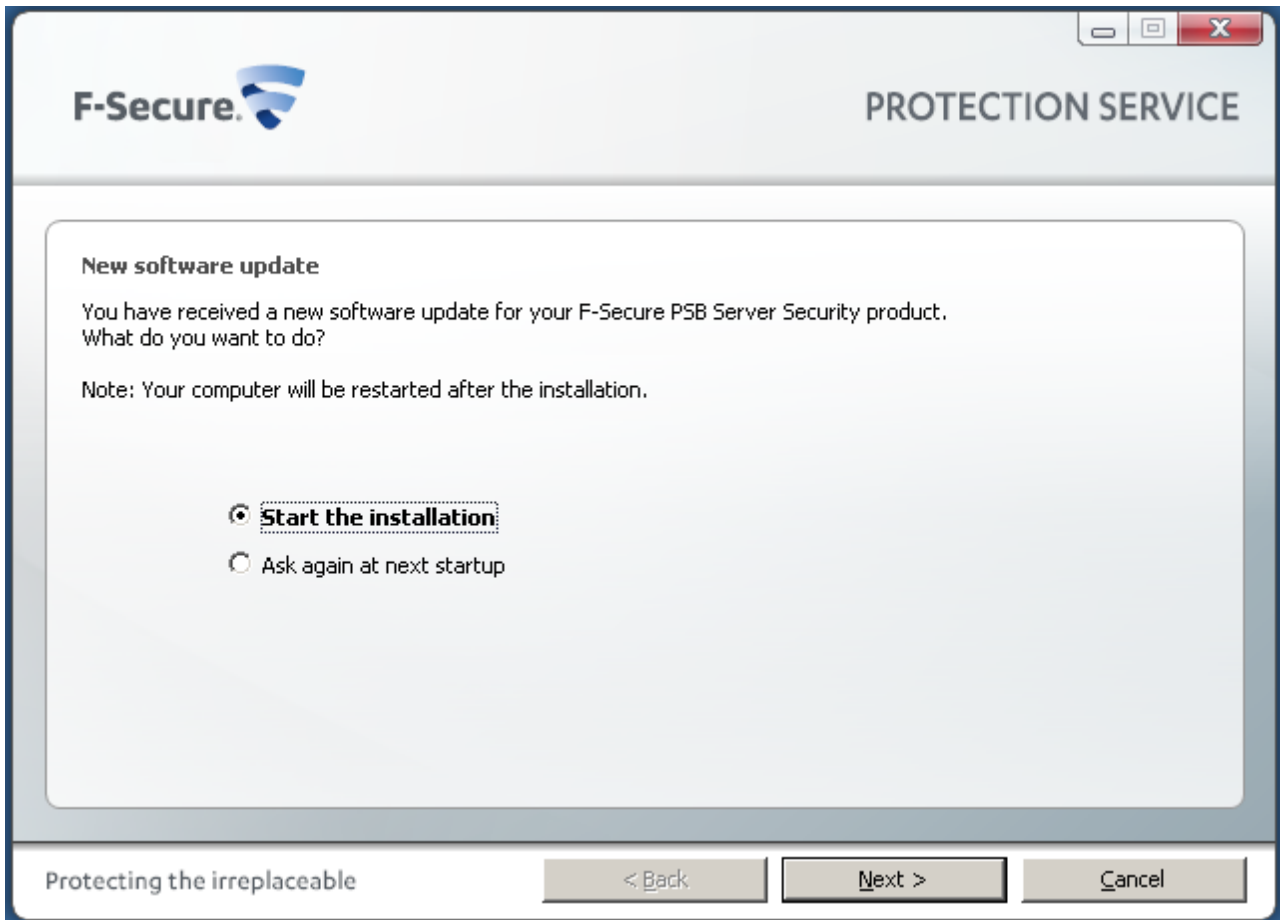
3. In the Download software page, click the **Download the Remote Installation Tool** link. If you have not downloaded the workstation software yet, click also the **Download the workstation software** link.
4. Extract the Remote Installation Tool zip file on a local drive.
5. Double-click the ritool.bat file. The F-Secure Remote Installation Tool window opens.
6. In the Software to Install page, click . The Software Installer Selection window opens.
7. Locate the downloaded workstation software file and click **OK**.
8. Click **Next**.
9. In the Target Computers page, do the following:
 - a. Under *Domain Name*, select the domain to which the computers belong.
 - b. Under *Computer Name*, select the computers on which you want to remote install the software.
10. Click **Next**.
11. In the Account page, do the following:
 - a. Select **Another account**.
 - b. Enter the domain administrator name and password.
 - c. Confirm the password.
12. Click **Next**.
13. Click **Install**. The workstation software is being installed on the selected computers.

In the F-Secure PSB portal, verify that the computer shows in the portal.

Upgrading to the latest version

PSB products support channel upgrade functionality.

All F-Secure PSB products support channel upgrade functionality. This means that when a new version of any F-Secure PSB product is published on PSB portal, all the computers on which the product is installed receive a notification about the update automatically.



You can install the new version after you receive the update notification or postpone it if you do not want to start the installation immediately.

Note: In most cases, the installation of a new version of F-Secure PSB product requires a system restart.

Administering the product

This chapter describes how to administer the product with the portal.

The portal shows you the security status of the computers in your network and points to any security problems that you should fix.

You can change the product setup locally through the program installed on your computer, or remotely using the F-Secure PSB portal.

- [Checking the system status](#)
Follow the instructions in this chapter to solve any issues that you may need to fix.
- [Managing product settings](#)
Instructions how to change the product settings either locally or remotely.
- [Managing profiles](#)
You can create, edit, or remove profiles using the profile editor.

Checking the system status

Follow the instructions in this chapter to solve any issues that you may need to fix.

The portal shows you the security status of the computers in your network and points to any security problems that you should fix.

- [Is my network protected?](#)
The Home page shows you the overall protection status of your network.
- [Checking the status of a group of computers](#)
You can check the status of computers that belong to the same group, that have the same subscription key or that share the same problem.
- [Checking the status of computers](#)
On the Computers page, you can check the overall protection status of computers.
- [Checking the status of a workstation or a server](#)
You can view detailed status information of a workstation or a server on the Computers page.

- [Keeping computers in the network safe](#)
You keep all the computers in the network safe.
- [Get updates by RSS](#)
You can subscribe to an RSS feed.

Is my network protected?

The Home page shows you the overall protection status of your network.

On the Home page, the pie chart shows the proportions of the network computers that are protected, or that have either minor or critical problems.

Note: The portal shows information only about the computers that are registered to the portal. If you have computers that are not registered to the portal, they may be a security risk.

The list on the right shows network information by each security component. If you only see green icons, all computers are protected. You can also see the overall number of the accounts and computers in your network.

Checking the status of a group of computers

You can check the status of computers that belong to the same group, that have the same subscription key or that share the same problem.

- [Viewing computers that have the same problem](#)
You can view all the computers that have the same problem.
- [Viewing computers that belong to the same group](#)
You can view all the computers that belong to the same group.
- [View computers with the same subscription key](#)
You can view all computers with the same subscription key.

Viewing computers that have the same problem

You can view all the computers that have the same problem.

To view the computers:

1. On the **Home** tab, click one of the links that show the number of computers with a specific problem. For example, "virus definitions are very old in 3 computers". The **Computers** page opens.
2. You can view the computers that have the same problem.

Viewing computers that belong to the same group

You can view all the computers that belong to the same group.

To view the computers:

1. On the **Home** tab, click the **Computers** tab. The **Computers** page opens.
2. Click the **Central Management** tab.
3. In the *Central Management* view, do one of the following:
 - Click the *Group* column title to sort the computers by their group name.
 - Enter the name of a group in the **Search** box at the top right corner of the computer list, and click **Search**. The number of computers belonging to the group is shown. Click the link to view all the computers in the group.

View computers with the same subscription key

You can view all computers with the same subscription key.

To view computers:

1. On the **Home** tab, click the **Computers** tab. The **Computers** page opens.
2. Click the **Installed software** tab.
3. In the *Installed software* view, click the *Subscription key* column title to sort the computers by their subscription key. You can view the computers with the same subscription key also by first selecting the company the subscriptions of which you want to see. Then, click the *View subscriptions for this account* link to see all the subscription keys of that company. On a *Subscription key* line, under *Active computers*, click the *Show computers* link to see all the computers with the same subscription key.

Checking the status of computers

On the Computers page, you can check the overall protection status of computers.

The Computers page shows you detailed information about the computers that are registered to the F-Secure PSB Portal.

The screenshot shows the F-Secure Protection Service interface. At the top, there are navigation links for Support pages, Mobile threat news, Download software, and Documentation. On the right, there are links for My company account and users, My user name: admin, and Log out. The main header includes the F-Secure logo and 'PROTECTION SERVICE'. Below the header is a navigation menu with tabs for Home, Solution Provider, Service Partner, Company, Computers, Reports, Security Profiles, Subscription Management, and Configuration. The 'Computers' tab is selected. The main content area shows 'You are currently managing the account Test Company' and a 'Manage subscriptions and products' button. Below this are several action buttons: Assign profile, Operations, Scan for malware, Change group, Export data, and Remove computers. A search box is also present. A secondary navigation bar includes tabs for Overall protection, Virus and Spy Protection, Internet Shield, Automatic Updates, Central Management, Computer information, Installed software, and Account information. The main table displays the following data:

Computer	Overall protection	Virus and Spy Protection	Internet Shield	Automatic Updates	Profile name	Operations
<input type="checkbox"/> LARSONVME2003	Protected	Enabled	Not installed	Up to date	Server	0

At the bottom, there is a legend for Clickable icons: Working, does not require your attention (green checkmark); Warning, requires your attention (yellow triangle); Critical, requires your immediate attention (red X); Pending (blue circle). The footer includes 'Protection by F-Secure'.

By clicking the different tabs, you can view the following:

- the protection status of computers by a security component,
- computer information, such as DNS names and IP addresses,
- information about software installed on the computers, and
- account information, including information about the company, Solution Provider and Service Partner associated with a computer.

The Computers page may show different computers depending on how you opened the page. The Computers page may show:

- all the computers in the network that are registered to the portal,
- all the computers that have the same problem, and
- all the computers that have the same subscription key.

Note: If there are more computers that can fit on one page, click **Next** to see the rest of the computers.

Checking the status of a workstation

You can view detailed status information of a workstation or a server on the Computers page.

The Computer page shows a list of all computers in your network. To view detailed information about a workstation or a server, click the name of the workstation under *Computers*. The information includes:

- recently assigned operations
- recent alerts
- overall protection status of each security component
- protection status of each feature in a security component
- computer information, including the WINS- and DNS-name, IP address, and operating system
- software installed on the workstation, including the product name, subscription key, version, and security components
- account information, including information about the company, Service Partner, and Solution Provider associated with the account

Keeping computers in the network safe

You keep all the computers in the network safe.

To keep the computers in the network safe, do the following:

1. Make sure all your computers are registered to the portal.
2. Check whether any of the computers that are registered to the portal have security problems. Some of these problems you can fix directly from the portal; some of these problems you may have to fix locally.
3. Check which users need a more strict security profile.

Get updates by RSS

You can subscribe to an RSS feed.


To be able to read the RSS feed, you need an RSS reader. These include:

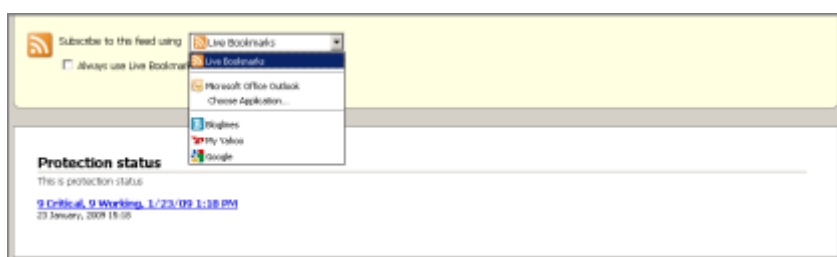
- Web based readers, such as Google reader (www.google.com/reader),
- Bloglines (www.bloglines.com), or

- built-in RSS readers in web-browsers, such as Mozilla Firefox 3 or Internet Explorer 8.

An RSS feed shows you the security status of the network without you having to log into the F-Secure PSB portal.

To get security updates by RSS:

1. Click  at the top right corner of the *Home* page. The RSS feed page opens.



2. From the drop-down menu, select the application which you want to use to subscribe to the RSS feed.
3. Copy the web address into you RSS reader.

Managing product settings

Instructions how to change the product settings either locally or remotely.

This chapter explains how you can set up the product locally through the program installed on your computer, or remotely using the F-Secure PSB portal.

- [Managing the workstation settings locally](#)
This section explains how you can locally manage the workstation settings.
- [Managing the server settings locally](#)
This section explains how you can locally manage the server settings.
- [Managing the product settings remotely](#)
This section explains how you can remotely manage the product settings by assigning profiles or operations.




Managing the workstation settings locally



This section explains how you can locally manage the workstation settings.

The *Home* tab shows you a quick overview of your security components and the status of the installed security components. The upper part of the *Home* tab shows the security status of your computer. For example, when the status is shown as Protected, your computer's protection is up to date.

The security levels of the different security components, for example Normal or High, are shown next to the name of the component. The lower part of the *Home* tab shows the date and time of last update check.

By clicking the tabs on the left, you can see the details of all the security components (Virus&Spy Protection, Internet Shield, Spam Control, and Automatic Updates). The icons show you the status of the program and its security components. If you change program settings, also the icons change.



<p>The icons and their meanings:</p> 	<p>A critical security component, for example Virus & Spy Protection, is working properly.</p>
	<p>One of the security components is not in use, but your computer is still protected.</p>
	<p>A security component or one of its features is disabled, and your computer is not protected. The icon will change back to green when you enable the component again.</p>
	<p>Your service subscription has expired.</p>



	
	An error state in the software.

Managing the server settings locally

This section explains how you can locally manage the server settings.

F-Secure PSB Server Security and F-Secure PSB E-mail and Server Security can be managed either locally or remotely with the Web Console. You can check the overall product status on the *Home* page of Web Console. *Summary* tab on the *Home* page displays the current status of the product components.

<p>The icons and their meanings:</p> 	Normal; the feature is turned on and everything is working properly.
	Informational; the feature not in use, but your computer is still protected.
	Warning; the feature or an antivirus engine is turned off or virus and spam definition databases are not up-to-date. Your computer is not protected.

	
	Error; the license has expired, the feature is not installed, all antivirus engines are turned off or a component is not loaded, F-Secure Content Scanner Server is not up and running or virus and spam definition databases are very old.

Under the *Services* tab, you can start, stop and restart product services.

For more information, see **F-Secure Anti-Virus for Windows Servers Administrator's Guide** or **F-Secure Anti-Virus for Microsoft Exchange Administrator's Guide**.

Managing the product settings remotely

This section explains how you can remotely manage the product settings by assigning profiles or operations.

- [Assigning profiles](#)
You can assign a new profile to a computer, for example, to restrict the users of that computer from making dangerous changes to the security settings.
- [Assigning operations](#)
You can also assign operations to a remote computer from the portal, for example, enable the firewall or real-time virus scanning on a remote computer.

Assigning profiles

You can assign a new profile to a computer, for example, to restrict the users of that computer from making dangerous changes to the security settings.

There are default profiles for connecting to the Internet from a fixed location (for example, Office open, Office locked) and from outside office premises (for example, Laptop open, Laptop locked). An open profile allows end users to change security settings; a locked one does not allow changes.

To assign a profile:

1. In the Computers list, select the computers to which you want to assign a profile.
2. Click **Assign profile**. A list of available profiles is shown.
3. From the list, select a profile.
4. Click **Assign**.

The local operation or profile is applied to the computer the next time the computers checks for updates with the F-Secure PSB Portal.

The remote computer must be on and connected to the Internet to be able to check for pending local operations or new profiles.

Assigning operations

You can also assign operations to a remote computer from the portal, for example, enable the firewall or real-time virus scanning on a remote computer.

To assign an operation:

1. Select computers from the list by selecting the appropriate checkboxes.
2. Click **Operations**. A list of operations appears.
3. Select one of the following operations from the list:

Select...	To...
Send full status update	force the remote computer to send a full report of it's status to the portal.
Enable Real-time Virus Scan	find and block viruses on the remote computer before they can cause harm.
Enable Real-time Spyware Scan	find and block spyware on the remote computer before they can cause harm.

Select...	To...
Enable Application Control	let the user decide which applications are allowed to access the Internet on the remote computer.
Set the Internet Shield security level to Office	select the most commonly applicable level of protection from unsafe traffic on the remote computer.

4. Click **Assign Operation** to assign the operation to the remote computer.

The operation or profile is applied to the computer the next time the computers checks for updates with the portal.

Managing profiles

You can create, edit, or remove profiles using the profile editor.

Profiles let you control what users can do with the security settings on a computer.

Profiles differ by:

- Users' computer skills. A profile for novice users may restrict their rights to change their security settings.
- Computer type: laptop or desktop computer. A profile for a laptop computer is designed to protect users when they access the Internet from unsafe locations, such as cafes with free Internet access. A profile for a desktop computer is designed to protect access to the Internet from a fixed location.

There are predefined profiles that you can apply to computers. If a suitable profile does not exist for users, you can create your own profiles. You can use an existing profile as a basis for a new profile. You can also add your own default profiles.

- [Creating a profile](#)
Create a new profile that can be assigned to remote computers.
- [Editing a profile](#)
When you edit an existing profile, the changes that you make are enforced on all the computers with that profile.
- [Deleting a profile](#)
You can remove a profile from the list of available profiles.
- [Changing profile name or description](#)
You can rename a profile and edit the description if, for example, the settings of the profile no longer agree with the name and description.
- [Setting a default profile](#)
You can set your own default profiles for remote computers.
- [Resetting default profiles](#)
If you have set your own default profiles for remote computers, but you want to restore the system default profiles, reset the default profiles.

Creating a profile

Create a new profile that can be assigned to remote computers.

To create a profile:

1. In the *Security Profiles* page, click **Launch Profile Editor**.
2. Select an existing profile on which to base the new profile. Select a profile that is similar to what you want so you do not have to change many settings.
3. Click the create new profile icon.
4. In the Profile name field, add a descriptive name for the profile. This name represents the profile on the Computers page.
5. In the Description field, add a description for the profile. You see the description of a selected profile on the Computers page when you assign a profile. The description should clearly tell all users what the profile does.
6. Click **OK**. A new profile with the same settings as the base-profile is added to the Profile tree.
7. You can make changes to the profile by selecting or clearing a setting.
8. Click the lock icon next to the setting if you want the user to be unable to change the setting on the remote computer. You can change a locked setting of a profile only by

assigning a new profile. Locked settings can be changed neither by the user of the remote computer nor by assigning operations.

9. Repeat the previous steps until the profile has the settings you want.
10. Click the publish profile icon. You can click the discard changes icon to remove any edits that you made and leave the profile with no changes.

You can now assign this profile to remote computers on the **Computers** page.

Editing a profile

When you edit an existing profile, the changes that you make are enforced on all the computers with that profile.

To edit a profile:

1. Click **Launch Profile Editor**.
2. Click **Launch Profile Editor in simple mode**.
3. In the Profiles tab, select an editable profile. Profiles that are created by other users are locked and you cannot edit them. These profiles have a yellow lock icon next to the profile name.
4. Click the edit profile icon.
5. In the Settings tab, select one of the groups of settings.
6. Change a setting:
 - a. Select or clear a setting.
 - b. If you do not want the user to be able to change the setting on the remote computer, click the lock icon next to the setting. The only way to change a locked setting of a profile is to send a new profile. Locked settings can be changed neither by the user of the remote computer nor by the administrator assigning local operations.
7. Repeat the previous steps until the profile has the settings you want.
8. Click the save profile icon. If you want to remove any changes you made, click the discard changes icon.

The changes you made to the profile settings are applied to all the computers with this profile when they next check with the portal for updates.

Deleting a profile

You can remove a profile from the list of available profiles.

To delete a profile:

1. Select an editable profile from the profile tree. You cannot delete profiles that were created by other users. These profiles are locked and have a yellow lock icon next to the profile name.
2. Click the remove profile icon. All sub-profiles are also deleted.
3. Click **OK**.

The selected profile and all its sub-profiles are deleted and no information about the profile is available in the portal. The deleted profile is not deleted from the actual workstation.

Changing profile name or description

You can rename a profile and edit the description if, for example, the settings of the profile no longer agree with the name and description.

To rename a profile:

1. Select an editable profile from the profile tree on the left. You cannot edit profiles that are created by other users. These profiles are locked and have a yellow lock icon next to the profile name.
2. Click the edit profile icon.
3. Click the profile properties icon.
4. Edit the profile name and description. You can enter the description in multiple languages.
5. Click **OK**.
6. Click the save profile icon. You can click the discard changes icon to remove any edits you made and leave the profile with no changes.

Setting a default profile

You can set your own default profiles for remote computers.

You can set default profiles separately for workstations and servers. These profiles are applied to new computers that you add to the system. If you do not set any default profiles, the system default profiles are applied to computers.

To set a default profile:

1. On the Security Profiles page, click **Set default profiles**.
2. Select a profile that you want to set as the default profile.
3. Select whether you want to set the profile as a default profile for servers or workstations. To do this, select one of the following options:
 - **Default profile for workstations**
 - **Default profile for servers**
4. Click **Update**. In the Default profiles column, you can view the profiles that you selected as the default profiles. They are applied to new computers that you add to the system.

Resetting default profiles

If you have set your own default profiles for remote computers, but you want to restore the system default profiles, reset the default profiles.

To reset the default profiles:

1. On the Security Profiles page, click **Reset default profiles**.
2. Click **Reset default profiles**. Your own default profiles are cleared from the Default profiles column, and the system default profiles are shown instead. The system default profiles are applied to new computers that you add to the system.

Troubleshooting

This chapter answers the most frequently asked questions.

If you do not find answers to your questions in this manual, please contact support.

- [Frequently asked questions](#)
Answers to the most frequently asked questions.

Frequently asked questions

Answers to the most frequently asked questions.

Q. When do I need to create my own security profile?

A. You need to create a new security profile if none of the F-Secure predefined profiles matches the needs of your end customers. For example, if you have a program on your computer that slows down too much because of real time scanning operations, you need to create a profile in which that program is excluded from scanning. Or if a network software such as a VPN client cannot connect to the Internet with the default firewall rules, you must create a new security profile with specific firewall rules for the software.

Q. How can I use RSS feeds?

A. For instructions on how to use RSS feeds, see the Get Updates by RSS section in chapter 'Checking the system status'.

Q. Can I get reports out from the F-Secure PSB Portal?

A. You can export information about your network computers on the Export data tab (under the Computers tab). On the Reports tab, you can currently only view information about your network computers, such as overall protection status and status by each security component.